

QUARTERLY REPORTING FROM LOCAL AUTHORITIES TO DCLG IN RELATION TO THE IMPROVED BETTER CARE FUND

IMPORTANT: Please DO NOT alter the format of this spreadsheet by inserting, deleting or merging any cells, rows or columns. The data from this spreadsheet are transferred directly into a DCLG database using a macro and your return may flag as an error if you attempt to alter the format. You can, however, resize the height and width of rows and columns if you need more space.

Instructions:

1. Select your local authority from the drop-down menu in Cell C11.
 2. Enter the password provided in your email from DCLG into Cell C13
 3. Complete Sections A to D below by filling in the pink boxes as instructed. If copying and pasting in content from another document please paste your text directly into the formula bar.
 4. Save the completed form in the original MS Excel macro-enabled workbook format. Do not convert this spreadsheet to another file format or provide any information in additional attachments.
4. Once completed and saved, please e-mail this MS Excel file by 20 October 2017 to: CareandReform2@communities.gsi.gov.uk

Local authority: (Select from drop-down menu)	Herefordshire UA
Enter password (as provided in email from DCLG)	FEXV25
E-code	E1801
Period	Quarter 2 (July 2017 – September 2017)

Section A

A1. Provide a narrative summary for Quarter 2 which follows up the information you provided in Section A at Quarter 1. What are the key successes experienced? What are the challenges encountered?

Throughout quarter 2 partners in Herefordshire have continued to work together to develop and agree schemes to be delivered through the iBCF. A number of key successes include the following:

- Appointment of 2 professional standards leads – these roles will act as lead professionals within the Adult and Wellbeing directorate of the council to drive up the quality of the social care workforce. Both are currently fully engaged with training of staff in strength based assessment and support plans and are particularly focused on the client cases within the urgent care pathway.
- Recruitment of a BCF joint strategic finance lead – employment to commence November 2017. This role will enable the provision of better quality financial information, analysis and reporting and greater resilience in joint approaches to commissioning and finance.
- Appointment of a BCF contract officer – this officer is providing support to drive efficiencies within integrated services, monitoring key contracts within the BCF pool and adding capacity to develop further integrated ways of working.
- Development of the Home First service – The primary objective of the Home First service is to deliver a strength based model, which is built upon an enabling ethos, to support people to regain skills and enable independence. The aim is to assist people on their journey to independence, allowing them to remain independent and to prevent the need for long term care. The Home First service is due to be implemented from 6 November 2017 – further updates will be provided in Q3.
- Transformational pool – during Q2 partners have agreed a set of principles for a transformational pool within iBCF which has been made available to providers to 'bid' for. Key principles include building on existing or new schemes, support transfers of care, focus on supporting the shift from bedded care to 'own bed' based care and building increased capacity and capability in community and primary care.

A key challenge experienced during quarter 2 in relation to iBCF has been the limited response to recruitment. A number of key project management roles have been advertised and successful appointment has not been possible. The better care partnership group are currently reviewing the existing resource and working together to ensure a sufficient staffing structure is available to enable successful implementation.

A2. Provide progress updates on the individual initiatives/projects you identified in Section A3 at Quarter 1. You can provide information on any additional initiatives/projects not cited at Quarter 1 to the right of the boxes below.

	Initiative/Project 1	Initiative/Project 2	Initiative/Project 3	Initiative/Project 4	Initiative/Project 5
A2a. Individual title for each initiative/project (Automatically populated based on information provided in Quarter 1. Please ensure your password is entered correctly in cell C13).	Meeting adult social care pressures	Avoiding the need for cuts in ASC / reduced savings requirement	Additional resource to support transformation	Expansion of rapid response	Investment in technology
A2b. Use the drop-down options provided to report on progress since Quarter 1.	2. In progress: no results yet	3. In progress: showing results	2. In progress: no results yet	2. In progress: no results yet	1. Planning stage
A2c. You can add some brief commentary on the progress to date if you think this will be helpful (in general no more than 2 to 3 lines).	2 professional standards leads have been employed and a housing support officer has been recruited. In addition, providers throughout the health and social care market have been asked to submit bids for pilots/schemes/projects which support adult social care.	Partners have agreed funding to ensure that adult social care are able to maintain current levels of operation staff, maintain existing contractual values for vulnerable groups and maintain funding for existing nursing home placements.	A BCF joint strategic finance lead and BCF contract officer have been appointed during Q2. The better care partnership group continue to work together to ensure sufficient staffing resource is available. Additional resource has been approved within the adult social care directorate to further enable the successful implementation of the new integrated support and care pathway.	The existing rapid response team and reablement service have been aligned during Q2 and will deliver the Home First service, from 6 November 2017.	Partners continue to work together to further understand the investment requirements in relation to technology.

Section B

Report the actual impact of the additional funding on:

	a) The total number of home care packages provided for the whole of 2017/18:	b) The total number of hours of home care provided for the whole of 2017/18:	c) The total number of care home placements for the whole of 2017/18:
B1. Provide figures to illustrate your plans for the whole of 2017/18 prior to the announcement of the additional funding for adult social care at Spring Budget 2017. PLEASE USE WHOLE NUMBERS ONLY WITH NO TEXT. Use question B4 below if you wish to provide any text/commentary.	964	710,000	764
B2. Provide figures to illustrate your current plans for the whole of 2017/18 (i.e. after the announcement of the additional funding for adult social care at Spring Budget 2017). PLEASE USE WHOLE NUMBERS ONLY WITH NO TEXT. Use question B4 below if you wish to provide any text/commentary.	964	710,000	764
B3. Difference between pre- and post-Spring Budget announcement plans: B2 - B1 (automatically calculated).	0	0	0
B4. You can add some brief commentary on the figures provided above if you wish.	The figures provided in Section B reflect the forecast as at September 2017. In Herefordshire, the IBCF funding will be utilised to support ASC pressures and will enable the council to continue to meet their statutory responsibilities, whilst supporting transformation projects. The council meets its statutory duty to provide care for all who meet the eligibility criteria and do not expect to support additional service users as a result of receiving additional funding.	The figures provided in Section B reflect the forecast as at September 2017. In Herefordshire, the IBCF funding will be utilised to support ASC pressures and will enable the council to continue to meet their statutory responsibilities, whilst supporting transformation projects. The council meets its statutory duty to provide care for all who meet the eligibility criteria and do not expect to support additional service users as a result of receiving additional funding.	The figures provided in Section B reflect the forecast as at September 2017. In Herefordshire, the IBCF funding will be utilised to support ASC pressures and will enable the council to continue to meet their statutory responsibilities, whilst supporting transformation projects. The council meets its statutory duty to provide care for all who meet the eligibility criteria and do not expect to support additional service users as a result of receiving additional funding.

Section C

C1a. List up to 10 additional metrics you are measuring yourself against, as mentioned in Section C of the Q1 returns.

Metric 1	Metric 2	Metric 3	Metric 4	Metric 5
Improved social care workforce standards	Reduced admissions to hospital and improved care standards within care homes	Reductions in DTtoC resulting from introduction of Home First service	Additional capacity in iBCF project management support	Reduced pressures on the NHS including supporting hospital discharge